



presenting the right image

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To ensure your LCD projectors are kept in first class condition, and reduce the risk of failure, Vangis provide a service where we provide preventative maintenance visits to ensure your investment is working at its best. The valeting of your equipment on completion of any work is included. It also helps to avoid problems caused by dirt and foreign objects finding their way into the hardware.

You will gain access to unlimited telephone support on 0845 869 4421 during normal office hours to help solve any set up or minor queries. This service is crucial to finding an initial fast solution to any problems.

We recommend two visits per year. Pricing below includes uninterrupted visits, i.e. we can move from room to room without being held up, therefore we recommend visits are made out of normal working hours or for our education clients during the school holidays.

Standard Option

This includes to carry out a service to each projector, cleaning of filters, clean down bodywork and lenses. We can schedule calls to suit your needs e.g. just prior to an important event or at specific six-month intervals, school holidays etc.

Cleaning of the filters is especially important because, if these become blocked, lamp failure is more likely.

£98.00 per projector including two visits per year

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Registered Office: 46-48 Rothesay Road, Luton LU1 1QZ - Company Number: 8072946



Projection



Display



Interactive



Audio



Digital Signage



Hire & Events



Premium Option

As **Standard Option**, but with the addition of a **next day** working response on-site visit. An initial telephone call made by your 'on site' representative should indicate the nature of any problem and Vangis will initially try to resolve any immediate problem during that phone call. In the unlikely event that workshop attention is required for your equipment then you will receive a loan projector for the intervening period.

A) Items under manufacturer's warranty -

All spare parts, with the exception of consumables, are fully covered for free of charge replacement until the warranty expiry date. Wear and tear or misuse of the projectors will not be covered.

B) Items not under manufacturer's warranty –

Spare parts and labour costs are chargeable. An estimate will be provided before commencement of repair. Deemed beyond economical repairs a replacement price for a new unit of same or similar specification will be quoted for.

(We strongly recommend that your purchase invoices are conveniently located for proof of purchase dates if not purchased from Vangis).

£165.00 per projector including two visits a year

Please note that loan replacement projector may have to be desk mounted.

Prices based upon full payment at the start of the 12 month contract.

VAT will be charged at the rate at time of invoicing